Dishwasher Not Starting or Not Operating

There are several reasons why your KitchenAid dishwasher not starting or not operating:

- control lock is on
- dishwasher is in sleep mode
- delayed wash option is selected
- door is not completely closed and latched
- water supply is not turned on
- the power needs to be cycled to reset the dishwasher

Is the control lock "on" or is the dishwasher in sleep mode?

The control lock is used to avoid unintended use of the dishwasher as well as to avoid unintended cycle or option changes during a cycle, some model have a sleep mode function. The control lock light will stay on for a short time, indicating that it is activated and all buttons are disabled. If any buttons are pressed while the dishwasher control is locked, the light will flash three times. The door can still be opened/closed while the controls are locked.

**NOTE:** You may need to disable Sleep Mode by pressing either START/RESUME or CANCEL, or by opening and closing the door before you are able to turn the control lock off.

To turn off the control lock feature:

1. Press and hold the Lock Button for four seconds, the lock light will turn off.

[CLICK HERE](https://producthelp.kitchenaid.com/Dishwashers/Dishwashers/Product_Info/Dishwasher_Product_Assistance/Dishwasher_Not...) for more information on the Control Lock
Has a delay wash option been selected?

A delay wash option runs the dishwasher at a later time or during off-peak electrical hours. If the delay wash has been selected, the dishwasher will not run until the delay time is reached.

To Turn Off the Delay Wash Feature:

1. Press CANCEL/DRAIN to cancel the delay.
2. Press START/RESUME to start the cycle.

Is the door completely closed and latched?

Make sure that the door is completely closed and latched. A lower dish rack that is installed backward can also cause the door to not latch properly.

Is the water supply turned on to the dishwasher?

Make sure the dishwasher water supply is turned on. See installation instructions for your model if you are unsure how to check this.

If you would like to download or view product literature for your appliance, please visit our Manuals and Literature page.

How to reset the dishwasher:

Much like a computer, resetting the dishwasher control can sometimes solve the issues you are experiencing. To reset the dishwasher control panel, it needs to be disconnected from the power source for one minute. If your dishwasher is plugged into an outlet, simply unplug the unit for one minute and then plug the unit back in. If the dishwasher is hard wired to the power supply, turn the breaker off at the home electrical panel that powers the dishwasher for one minute and then turn the breaker back on.